

Bolton

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Summary Report for 0-19 Engagement - Young People with SEND

1st April 2021 – 31st March 2022

Organisation Completing the Engagement	Breaking Barriers NW
Target Group of Young People/Parents Engaged	SEND 0-19
Total number of young people engaged over the period of engagement	64
Method/s of engagement used (please provide some detail)	Conversations, survey monkey (when a certain topic is identified), drawings, iPad chat and Zoom.
Summary of key points raised (including young people's experience of health services and what matters to them.	Most of the children and young people had not accessed any of the services in question. What matters to all of them is that they are understood and listened to however they communicate.
What Works	Trusted relationships with teachers and school support staff and parents are the key to identifying health needs for children and young people with SEND. Views of services outside of this and included in the project were not positive in the very few cases where families had knowledge or access.
What Needs to Be Better	Awareness and training specific to SEND. Recognition that age is emotional and cognitive as well as chronological. There needs to be a much better understanding of Learning Difficulties and all needs being unique to the individual. One size does not fit all.
Recommendations	Discuss the need for a trust wide SEND training programme to enable services to be more inclusive and better equipped to support Disabled children and young people.

This engagement was delivered via The Bolton Together Consortium and funded via the 0-19 Service, NHS Bolton Foundation Trust

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“I talk to my Mum if I don’t feel well or if I am worried about anything. There isn’t anyone at school and I didn’t know we had a nurse” E.



“I went to Rumworth School and they always looked after me and helped me when I needed them to. All the teachers and TA staff were really good and when I needed to they helped me talk to my Mum and dad” H.

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“The Ladywood School Nurse is a lifeline for us as a family. She knows my daughter exceptionally well and so can quickly identify any health or wellbeing needs and makes sure they are acted upon in a professional and timely manner whilst keeping me fully informed” L, Mum of C.